

INVERNESS CYCLE CLUB

DISPUTES PROCEDURE

1. POLICY

A dispute is a collective grievance raised by more than one member of the club.

Inverness Cycling Club attaches great importance to the establishment of clear procedures for settling disputes with member which cannot be otherwise resolved.

2. DISPUTES PROCEDURE

Disputes should be settled at the lowest possible level, within the following framework:

- referral to the either ride leader if the event took place during a cycle
- referral to the website moderator;
- referral to an individual Club Management Committee Member

3. STATUS QUO

The status quo club arrangements, that is the conditions in place immediately before the dispute was raised, shall operate until the agreed disputes procedures have been exhausted.

4. TIME LIMITS

It is in the interest of both the Club and its members that disputes should be resolved quickly. The Club believes that a dispute should be resolved within two weeks of the date it was lodged.

APPENDIX A - NOTICE OF A DISPUTE

This form should be completed by a club member, to register that a dispute exists. It should be handed to the appropriate club official where the disagreement has arisen.

PARTIES

Club Member (names):

NATURE OF DISPUTE

What are the points of disagreement between the parties.